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ARIZONA CORPORATION COMMISSION

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August 1, 2007

Mr. Bob Broz
CEO
Mohave Electric Cooperative, Inc.
P.O. Box 2000
Bullhead City, AZ 86430

Re: Mohave Electric Preparedness and Notification Procedures for Arizona Public Service Company Planned Outage on Round Valley Substation

Dear Mr. Broz:

As you know, late last week the Commission learned that Mohave Electric Company scheduled an eight hour outage of electrical service to approximately 250 of its customers, including members of the Hualapai Tribe, as a result of a planned outage by Arizona Public Service Company at a substation which serves MEC. The APS outage, which was set to commence Monday, July 30, was designed to allow APS to perform routine maintenance at its substation, and according to an APS representative, APS provided MEC with three weeks' notice of the impending service interruption.

Despite having apparently known of the outage for three weeks, MEC waited until four days prior to the outage to notify its customers that they would be without service. As I am sure you are also now aware, members of the Hualapai Tribe expressed concern late Friday that several of their residents might not have been prepared for the Monday outage. As a result of these worries, our Staff asked APS to consider postponing its scheduled outage, and subsequently, APS agreed to delay the outage for approximately two weeks. According to APS, the outage will now occur on August 6, 2007 and again on August 17, 2007. APS has notified the Commission that during these two dates power to Mohave customers will be off for no more than 30 minutes, once at 10:00 PM and again at 6:00 AM.

First, please tell the Commission why you chose to wait nearly three weeks to notify your customers of the APS-driven outage. I am cognizant that Commission rules only require electric utilities to provide 24 hours' notice of a planned service interruption.¹ However, in situations such as this, where the utility is apprised of a pending outage well in advance of its occurrence, common sense would seem to dictate greater advance warning by MEC to its customers of the outage.

¹ Arizona Administrative Code R14-2-208.D.4

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Second, maximum notice of outages is particularly critical where a utility serves customers who are on dialysis, life support, or are dependent on other health care services that require electricity to function. Please tell the Commission whether MEC was aware at the time it notified its customers of the outage whether it had customers on dialysis, life support or other sensitive health care equipment. Please also tell the Commission whether MEC is now aware of any such customers, and if so, how many they number.

Finally, please tell the Commission how MEC intends to assist any customers who require special health care assistance during the hours of the scheduled outage.

Thank you for your prompt attention to these questions.

Sincerely,



Kris Mayes
Commissioner

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